

Paystub FAQs for UKG Users

Where can I view my paystub?

A: To view your paystub in UKG navigate to the following:

My Info > My Pay > Pay History

Why does my paystub look different:

A: UKG organizes payroll information differently so some earnings, deductions, and tax items may appear in different sections or use different abbreviations.

Why are there codes I do not recognize?

A: Some codes represent taxable benefits, employer-paid contributions, or system-generated payroll items that may not have been visible in ADP. View the training document Understanding my UKG Paystub in the UKG training library for a list of common codes.

Will every employee see all of these plans?

A: No. Codes vary depending on:

- Employment status
- Benefit elections
- Department
- Pay type
- Eligibility for specific programs

What should I do if something looks incorrect?

A: Please contact Payroll as soon as possible so we can review your pay stub with you:

Payroll: payroll@eppahealth.com